

Survey Report



Post Close Survey - Bing Bailey - Thursday May 1, 2014

How would you rate the level of service you received from us?

Excellent

How would you rate your level of satisfaction with the overall experience in dealing with us?

Very Satisfied

Would you mind providing a client testimonial about your overall experience?

Jim responded on short notice to replace a slow responding lender we were working with. He was referred to us as one who could perform and complete the lending process in a short period of time. He did so in a professional and friendly way. We got our loan and are very pleased

Was there anything we could have done to improve the overall experience for you?

No

Would you be willing to recommend us to family members or friends?

Yes

We have been fortunate to meet reputable people in other businesses. Do you need a recommendation for a particular service or industry?

Yes

May we use your feedback from this survey as a client testimonial on marketing pieces?

Yes

JIM NELSON - LICENSE NMLS 77797 MLO-183830

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