

# Survey Report



**Post Close Survey - Anthony Quiroz - Monday January 20, 2014**

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**How would you rate the level of service you received from us?**

Excellent

**How would you rate your level of satisfaction with the overall experience in dealing with us?**

Very Satisfied

**Would you mind providing a client testimonial about your overall experience?**

We've used Jim Nelson @ De Anza Capital for our home mortgages and re-fis. He's an expert in the business and the company provides great customer service. I would highly recommend them to anyone.

**Was there anything we could have done to improve the overall experience for you?**

Nothing. The experience was great. Thank you!

**Would you be willing to recommend us to family members or friends?**

Yes

**We have been fortunate to meet reputable people in other businesses. Do you need a recommendation for a particular service or industry?**

Yes

**May we use your feedback from this survey as a client testimonial on marketing pieces?**

Yes

**JIM NELSON - LICENSE NMLS 77797 MLO-183830**

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